

****FAY DONALDSON MUSIC LTD - TERMS AND CONDITIONS****

****1. Booking and Deposit:****

- a. To secure a booking, a non-refundable deposit of £200 is mandatory. On payment of the deposit, the customer agrees to all terms and conditions. Bookings operate on a first-come, first-served basis and confirmation is subject to receipt of the deposit. In case of event postponement, the deposit can be transferred to the new date (subject to availability).
- b. Before securing the booking, the customer must ensure that permission is granted for live performance to take place at their venue.

****2. Payment of Balance:**** The outstanding balance is due and payable no later than two calendar months prior to the event date. In cases where the booking has been made within the two calendar month period, the total fee is payable. Failure to comply with this payment schedule may result in cancellation of the booking at the discretion of Fay Donaldson Music Ltd.

****3. Cancellation Policy:**** If a client-initiated cancellation occurs more than two calendar months prior to the event, the deposit will be forfeited but no further balance will be due. For cancellations less than two calendar months prior to the event, the full balance remains payable.

****4. Minimum Booking Requirements:**** A minimum booking fee of £475 applies for all events. Shorter performances are available but will be billed at the minimum booking rate.

****5. Waiting Time:**** When multiple sets are booked, a waiting period of up to two hours between each set is included within the quoted price. Additional waiting time exceeding two hours will incur a charge of £20 per hour or part thereof.

****6. Event Timings:****

- a. Any variations in the times or date of the performance should be communicated to Fay Donaldson Music Ltd as soon as possible. Reductions to set lengths may occur more than two calendar months prior to the event. For reductions less than two calendar months prior to the event, the initial full balance will remain payable.
- b. In cases where the event runs behind schedule, Fay Donaldson Music Ltd cannot guarantee that all performances will be completed in full. The customer shall remain liable to pay the full fee.
- c. Any additional sets booked on the date of the event must be negotiated through Fay Donaldson Music Ltd.

****7. Travel Expenses:**** Travel expenses are calculated at a rate of 45p per mile from Warwickshire, with the first 30 miles of the return journey being complimentary.

****8. PA System Requirements:****

- a. Fay Donaldson Music Ltd will supply its own PA system for most daytime sets. All DJ and Sax bookings will include PA system and lighting. For evening or dance-floor Saxophone sets alone (excluding DJ bookings), the client or venue must provide authorization to use either the client's external DJ's PA or the venue's in-house PA system.
- b. In cases where the use of an in-house PA system is mandatory, Fay Donaldson Music Ltd must be made aware prior to the event date.
- c. In cases where the venue operates a sound limiter, the customer should be aware that this may affect the overall experience for which Fay Donaldson Music Ltd is not responsible.

****9. Equipment:****

- a. All equipment provided is for the use of Fay Donaldson Music Ltd only. Any third party wishing to use this equipment must contact Fay Donaldson Music Ltd prior to the event date and any fees must be paid within 14 days of the event.
- b. Any damage to equipment provided by Fay Donaldson Music Ltd as a result of negligence by the client, any member of their party or third party will result in an invoice being sent for the market value of replacement of the damaged equipment, along with any hire charges incurred whilst a replacement is sought. This invoice must be paid within 7 days.
- c. Fay Donaldson Music Ltd reserves the right to refuse any persons permission to use their equipment.

- d. All DJ bookings will include the use of lighting, supplied by Fay Donaldson Music Ltd. All bookings with lighting will include lasers, unless requested otherwise by the client or the client's photographer.

****10. DJ Sets:**** DJ sets are offered as daytime (before 6pm), evening (after 6pm), or both. Each DJ set must be accompanied by a minimum of one Saxophone/Flute set.

****11. Singer Add-on:**** Singer packages are subject to availability. Vocalist may vary, subject to location of the event. Travel expenses are additional and will be calculated at a rate of 45p per mile from the vocalist's address, with the first 30 miles of the return journey being complimentary.

****General****

- a. The customer agrees that if Fay Donaldson Music Ltd is threatened, abused verbally or physically by any persons at the venue then Fay Donaldson Music Ltd will be entitled to cease any performance immediately without penalty. All fees will remain payable by the customer.
- b. All equipment provided by Fay Donaldson Music Ltd will be PAT tested. Copies of Portable Appliance Testing (PAT) and Public Liability Insurance (PLI) certificates are available on request, should the venue require these.

****Please note:**** These terms and conditions are subject to change. Any changes will be communicated to clients in a timely manner prior to their event.